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CAMS95e_CERC – airTEXT Air Quality Forecasting Service for Riga

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Introduction

According to the World Health Organisation (WHO), air pollution is a major environmental risk to health. By reducing air pollution levels, countries can reduce the burden of disease from stroke, heart disease, lung cancer, and both chronic and acute respiratory diseases, including asthma. The WHO also estimates that air pollution in both cities and rural areas caused 3 million premature deaths worldwide in 2012. While air pollution levels are normally low across most parts of most modern European cities, it helps people to know when and where air pollution levels are likely to increase; people are then able to ensure they have any necessary medication at hand and prepare their day ahead to minimise their exposure.

The Riga airTEXT service is a street-scale local air quality forecasting service for the Latvian capital city of Riga that has been developed by CERC and ELLE in consultation with stakeholders, the Latvia Ministry of the Environment and Riga City Council. The development phase and two-year market trial phase of the service is being funded by CAMS under the contract CAMS_95e_CERC.

The Riga airTEXT service uses the CAMS regional ensemble air quality forecast product as boundary conditions for street-scale local air pollution modelling and uses CAMS forecasts of UV index and pollen to provide 3-day air pollution, pollen, UV and temperature forecasts for the general public of Riga. The operational service includes the following: a dedicated 'Riga airTEXT' website, translated into English and Latvian; high-resolution maps of overall air quality, NO₂, PM₁₀, PM_{2.5} and ozone, for the region enclosed by the Riga city boundary, expressed using a colour-coded Air Quality Index (AQI) system; air quality alerts for seven Riga districts separately, which are sent directly to subscribers at no cost to them by SMS text and email and broadcast using RSS, Twitter and Facebook; a free smartphone app with colour-coded zone-specific forecasts of air pollution, UV, pollen and temperature range; and finally the 3-day forecasts for each zone are also available an API for integration with third-party websites and services.

This public report marks the end of the development phase of the service and the beginning of the two-year market trial phase. During the coming months CERC and ELLE will be gathering more extensive feedback from existing stakeholders with a view to refining the service further. Regular validation of the operational air quality forecasts against available local monitoring data will be carried out to assess and improve the accuracy of the service. A public launch event is currently being planned for the latter part of February 2018, to which the existing stakeholders, local and national media organizations, health organizations and other interested parties will be invited.



1. What is the Riga airTEXT air quality forecasting service?

1.1 Overview

Riga *air*TEXT is a free service for the public providing air quality alerts by SMS text message and email and 3-day forecasts of air quality, pollen, UV and temperature. Riga *air*TEXT is an independent service, operated by Cambridge Environmental Research Consultants (CERC) Ltd and SIA Estonian, Latvian & Lithuanian Environment (ELLE) in partnership with the Riga City Council and the Latvia Ministry of the Environment and Regional Development.

The central hub of the Riga airTEXT service is the Riga airTEXT website, <u>www.rigaairtext.lv</u>, which is available in Latvian and English. Here, members of the public can see pollution forecast maps for today, tomorrow and the next day, UV, pollen and temperature forecasts for the same period, they can find out if any pollution alerts are in force, they can sign up to receive air pollution alerts by SMS text or email and they can find out information about the service and about how the forecasts are produced.

1.2 Street-scale air pollution forecasts

The Riga airTEXT service provides air pollution forecast maps at street-scale resolution for today, tomorrow and the next day for four major pollutants (NO₂, PM₁₀, PM_{2.5} and O₃) using the recently-published 5-point <u>European Air Quality Index</u> (AQI) scale, with pollution bands from "Good" through to "Very Poor"; information about how the forecasts are produced is given in Section 2.1.The Riga airTEXT website (Figure 1) provides maps of NO₂, PM₁₀, PM_{2.5} and O₃ and an 'overall' pollution map, which is the highest of the four pollutants at every location. The default map view covers all of Riga city, but the user can zoom in to view the air pollution forecast for an individual street. The background map uses the popular Google Maps and includes various interactive functions to improve the user experience, such as options to display notable places and alert zones and a slider to change the transparency of the pollution map. The legend to the right of the map shows the AQI bands; the legend colours change with the map transparency setting so that the map colours always match the legend colours.





The maps show forecasts of expected air quality over the next three days, to enable you to plan ahead. Measurements of current air quality are available from the webpage of the Department of Housing and Environment of Riga City Council. The maps are produced using CERC's world-leading ADMS-Urban air quality model.

Air Quality Maps	Air Quality Alerts	Local Bulletins	Sign Up - Phone app - Free email alerts - Free text message alerts - Twitter - RSS feed	News	About Riga <i>air</i> TEXT - What is Riga <i>air</i> TEXT? - How are the forecasts made? - Zones - Partners - Terms and conditions - Contact us
CERC	мачка Калариян	* 20 3	te uses cookles to remember your prefe		

Figure 1 Screenshot of the Riga airTEXT website, showing the text in English.





Kartē ir attēlota gaisa kvalitātes prognoze turpmākajām trim dienām, lai Jūs varētu plānot savas aktivitātes. Aktuālā informācija par gaisa kvalitātes monitoringa informāciju ir pieejama Rīgas domes Mājokļu un vides departamenta mājaslapā (http://mvd.riga.lv/nozares/vides-parvalde/gaisa-kvalitate/gaisa-kvalitate-riga-sobrid/). Karte ir izstrādāta, izmantojot CERC pasaules vadošo gaisa kvalitātes modeli ADMS-Urban.



Figure 2 Screenshot of the Riga airTEXT website, showing the text in Latvian.



1.3 Air quality alerts

Riga airTEXT issues air quality alerts when the air quality forecast is 'Poor' or 'Very Poor' according to the Air Quality Index (AQI) scale. The alerts are provided separately for seven alert 'zones'. These zones have been defined in close consultation with local stakeholders to ensure that they represent areas with which members of the public can identify. The air pollution alert status for a particular zone for a particular day is defined by the pollution levels forecast for the most polluted 10% of each zone; for example, if more than 10% of the area within a zone is forecast to have 'Poor' overall air pollution today, but less than 10% of the zone is forecast to have 'Very Poor' overall air pollution today, then the air pollution alert status for that zone for today will be 'Poor'. This reflects the likely experience of members of the public within the city; it means that in city centre zones with a high density of roads, where people have little opportunity to avoid busy roads, air quality alerts are more frequent than in zones with a more sparse distribution of roads; and in zones with fewer busy roads, if the air pollution alert status is raised then this means that air pollution is forecast to be elevated in the quieter areas of the zone as well as near to any busy roads.

The air pollution alerts are disseminated through the Riga airTEXT website and through SMS text and email alerts sent directly to subscribers. The coloured banner across the top of the Riga airTEXT website shows the maximum alert level across all zones across the full 3-day forecast period and the 'Air quality alerts' page provides information about the location and duration of the alert. Each morning, 3-day alert emails in Latvian (Figure 4) are sent to email alert subscribers if the alert status for their zone is 'Poor' or 'Very Poor' on one or more days during the 3-day forecast period. SMS text alerts in Latvian (Figure 3) are sent to subscribers either in the evening or in the morning (according to the subscriber's preference) if the air pollution in the subscriber's zone is forecast to be 'Poor' or 'Very Poor' either the same day (morning alerts) or the following day (evening alerts).

In addition to the air quality alerts, the 3-day air quality forecast for each zone is posted on Twitter and Facebook every morning and every evening. Each alert zone has its own Twitter account (Figure 8). The 3-day forecast for all zones is posted on the Riga airTEXT Facebook page (Figure 7).



Figure 3 An example of a 'Poor' ('Slikta' in Latvian) air quality SMS alert message (in Latvian).





Figure 4 An example of the type of alert email (in Latvian) that will be sent to subscribers if the air quality forecast is 'Poor' or 'Very Poor' on any of the three days of the forecast for the selected zone.



Riga airTEXT		tempera	uality, UV ature fore	ecasts f	or Riga		FREE air quality text alerts
		POOR A	AIR QUALITY ALE	RT - click here f	for details.		
Air Quality	Air Quality	Local	Sign Up	News	About niga	f ⊻	2 🖸 🚺
Maps	Alerts Bulletins			airTEXT		EN	

The tables below show all of the air quality alerts for the next three days. If a region is not shown below, the air quality is expected to be MODERATE or better for that region for all three days. See the health advice to learn more about how the expected pollution levels might affect your health.

Zone	Friday	Saturday	Sunday
Centre	Poor	Poor	No alert
Teika/Purvciems/Dārzciems/Forštate	Poor	Poor	No alert
Pārdaugava	Poor	Poor	No alert
Port	Poor	Poor	No alert
East	Poor	Poor	No alert
South	Poor	Poor	No alert
West	Poor	Poor	No alert

The alerts are based on **forecasts** of expected air quality over the next three days, to enable you to plan ahead. Measurements of current air quality are available from available from the webpage of the Department of Housing and Environment of Riga City Council. The forecasts are produced using CERC's world-leading ADMS-Urban air quality model.

Figure 5 Screenshot of the Riga airTEXT website 'Air Quality Alerts' page, showing text in English.

Riga air T	Bezmaksas brīdinājumi par gaisa kvalitāti					
Gaisa kvalitātes kartes	Gaisa kvalitātes brīdinājumi	Gaisa kvalitāte pilsētas zonās	GAISA KVALITĀTI – v Pieteikties paziņojumiem	Jaunumi	Par Riga <i>air</i> TEXT	f 💌 🔊 📴 📦 LV EN

Tabulās ir pieejami visi paziņojumi par gaisa kvalitāti nākamajām trīs dienām. Ja kāds reģions nav iekļauts tabulā, tas nozīmē, ka tajā ir paredzama vidēja vai labāka gaisa kvalitāte visās trīs dienās. Izlasiet veselības padomus, lai uzzinātu vairāk par to, kā paredzamie piesārņojuma līmeņi var ietekmēt Jūsu veselību.

Zona	Piektdiena	Sestdiena	Svētdiena
Centrs	Slikta	Slikta	Nav paziņojumu
Teika/Purvciems/Dārzciems/Forštate	Slikta	Slikta	Nav paziņojumu
Pārdaugava	Slikta	Slikta	Nav paziņojumu
Osta	Slikta	Slikta	Nav paziņojumu
Austrumi	Slikta	Slikta	Nav paziņojumu
Dienvidi	Slikta	Slikta	Nav paziņojumu
Rietumi	Slikta	Slikta	Nav paziņojumu

Paziņojumi balstās uz paredzamās gaisa kvalitātes prognozēm turpmākajām trīs dienām, lai Jūs varētu plānot savas aktivitātes.

Pašreizējās gaisa kvalitātes mērījumu dati ir pieejami Rīgas domes Mājokļu un vides departamenta mājaslapā (http://mvd.riga.lv/parvaldes/vides-parvalde/gaisa-kvalitate/gaisa-kvalitate-sobrid). Prognozes tiek sagatavotas, izmantojot CERC

izstrādāto pasaules vadošo ADMS-Urban gaisa kvalitātes modeli.

Figure 6 Screenshot of the Riga airTEXT website 'Air Quality Alerts' page, showing text in Latvian.





Figure 7 Screenshot of the Riga airTEXT Facebook page



Figure 8 Screenshot of the Riga airTEXT Twitter feed for the 'Rietumi' zone



1.4 Local bulletins

The Riga airTEXT website 'Local Bulletins' page provides 3-day air quality, UV, pollen and temperature forecasts for each of the air quality alert zones (Figure 9, Figure 10).

Riga air T	Riga airTEXT Air quality, UV, pollen and temperature forecasts for Riga							
Air Quality Maps	iiga f 💌 🔊 🖸 💭 ^{(T} LV EN							
A B	Local Bulletin for Centre							
-	Friday 02 Febr	uary Sa	turday 03 Februa	ary	Sunday 04 February			
Air Quality	Poor		Poor		Fair			
UV	Low		Low		Low			
Pollen	Low		Low		Low			
	Max. Day: 1	°C	Max. Day: 0°C		Max. Day: -2°C			
Temperature	Min. Night: -2	2°C	Min. Night: -2°C		Min. Night: -6°C			

Riga airTEXT provides forecasts of air quality (air pollution), UV, birch and grass pollen and maximum and minimum temperatures.

- The air pollution forecast may be GOOD, FAIR, MODERATE, POOR or VERY POOR.
- The UV level may be LOW, MODERATE, HIGH or VERY HIGH.
- The pollen forecast is a daily birch and grass pollen forecast and may be LOW, MODERATE, HIGH or VERY HIGH.

The air quality forecasts show expected levels over the next three days, to enable you to plan ahead. Measurements of current air quality are available from the webpage of Department of Housing and Environment of Riga City Council

The air quality forecasts are produced using CERC's world-leading ADMS-Urban air quality model.

Forecasts for UV, birch and grass pollen and temperature are supplied by CAMS. The temperature forecast gives the minimum and maximum hourly temperatures predicted over a 24-hour period.

For the project we have divided the Riga city area into 7 zones. Information on the city districts included in each zone is available here.



Figure 9 Riga airTEXT 'Local Bulletins' page, showing the text in English





Riga airTEXT sniedz gaisa kvalitātes (gaisa piesārņojuma), UV, bērzu un zāles ziedputekšņu un maksimālās un minimālās gaisa temperatūras prognozes.

• Gaisa piesārņojuma prognoze var būt ĻOTI LABA, LABA, VIDĒJA, SLIKTA vai ĻOTI SLIKTA.

• UV līmenis var būt ZEMS, VIDĒJS, AUGSTS vai ĻOTI AUGSTS.

 Ziedputekšņu prognozes ir dienas bērzu un zāles ziedputekšņu prognoze, un tā var būt ZEMA, VIDĒJA, AUGSTA vai ĻOTI AUGSTA.

Gaisa kvalitātes prognoze attēlo paredzamos līmeņus nākamajām trīs dienām, lai Jūs varētu plānot savas aktivitātes. Pašreizējās gaisa kvalitātes mērījumu dati ir pieejami Rīgas domes Mājokļu un vides departamenta mājaslapā (http://mvd.riga.lv/parvaldes/videsparvalde/gaisa-kvalitate/gaisa-kvalitate-sobrid). Prognozes tiek sagatavotas, izmantojot CERC izstrādāto pasaules vadošo ADMS-Urban gaisa kvalitātes modeli. UV, bērzu un zāles ziedputekšņu un temperatūras prognozes tiek nodrošinātas, izmantojot CAMS. Temperatūras prognozes sniedz informāciju par minimālajām un maksimālajām stundas temperatūrām turpmākajam 24 stundu periodam.

Projekta vajadzībām Rīgas pilsēta ir sadalīta 7 zonas. Informācijas par apkaimēm, kas ir iekļauti katrā no zonām ir pieejama šeit.



Figure 10 Riga airTEXT 'Local Bulletins' page, showing the text in Latvian



1.5 Phone app

The Riga airTEXT phone app is in Latvian and is available free of charge for iPhone and Android phones on the <u>Apple App Store</u> and the <u>Google Android Play Store</u>. The app provides 3-day forecasts of air quality, UV, pollen and temperature range for each of the Riga city air pollution alert 'zones' (only the air quality forecast varies between zones). The menu at the bottom of the display (Figure 11) allows the user to switch between the 'Home' screen (Sākums) and the 'About' screen (Par projektu). The Sākums page (Figure 12) displays the forecasts for the selected zone. The user can select their zone from the dropdown at the top of the display (Figure 13), or by pressing "Karte" and selecting the required zone from the displayed map of Riga (Figure 14). The user can select the forecast for today, tomorrow or the day after using the tabs below the dropdown (Figure 15).



Figure 12 The Riga airTEXT phone app Home (Sākums) screen



Figure 13 Zone selection drop-down list



Figure 14 Zone selection map





Figure 15 Forecast day selection

The four coloured squares below the day tabs show the air quality (top left), UV (top right), pollen (bottom left) and temperature (bottom right) forecasts for the selected zone and day. The squares are coloured by the forecast level. The images in Figure 16 show the possible forecasts.



Figure 16 Possible forecasts available from the Riga airTEXT phone app for the selected zone

Tapping on one of the information buttons on the coloured squares displays more information about the forecast (Figure 17). Clicking "Par projektu" gives general information about the forecasts (Figure 19 and Figure 20), including how the service uses CAMS services, and states that CAMS is funding the development phase and 2-year market trial phase of the Riga airTEXT service. The CAMS logo is displayed at the bottom of the about page.





Figure 17 Information seen after tapping one of the blue information buttons



Figure 18 Middle section of the 'About' screen





Meteogroup. UV starojuma un ziedputekšņu koncentrācijas prognozes sniedz CAMS (<u>https://atmosphere.copernicus.eu/</u>). Aplikāciju izstrādāja <u>CERC</u> un <u>ELLE</u>. Izstrādi un divu gadu Riga *air* Text (<u>www.RigaAirText.lv</u>) darbības periodu finansē <u>CAMS</u> saskaņā ar līgumu CAMS_95e_CERC. CAMS ir ES Copernicus atmosfēras monitoringa sistēma. Papildus informācija ir pieejama <u>CAMS mājaslapā</u>.

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Figure 20 Bottom section of the 'About' screen



2. How are the Riga airTEXT air quality forecasts produced?

2.1 Air pollution

Three-day street-scale forecasts of NO₂, PM₁₀, PM_{2.5} and ozone are produced for Riga City twice a day in CERC's offices in Cambridge, UK, using CERC's <u>ADMS-Urban</u> air pollution dispersion model, an emissions inventory prepared by ELLE for the year 2014, boundary conditions from the <u>CAMS</u> <u>Regional Ensemble</u> air quality forecast product and commercial meteorological forecast data for Riga airport procured from Meteogroup. The implementation uses CERC's existing <u>ADMS-Forecast</u> system (Figure 21).



Figure 21 Infographic of the data flow within the Riga airTEXT air quality forecasting service

The local emissions inventory and ADMS-Urban implementation for Riga for NO₂ and PM₁₀ was developed and validated by ELLE as part of their work on the 2016-2020 Riga Air Quality Action Plan (AQAP); it was extended during the implementation phase of this application to include PM_{2.5} and ozone and the road traffic part of the emissions inventory was updated from 2014 to 2015. The implementation was further developed to optimise computational efficiency and the key elements of the resulting local emissions inventory implemented in ADMS-Urban for Riga airTEXT are as follows (Figure 22): 2,162 road sources, 269 industrial sources (15 point, 236 area and 18 volume sources) and 550 1-km grid source cells. Emissions from road traffic, shipping, rail, domestic heating and industry are included. Local variations in surface roughness are modelled using the FLOWSTAR model, which is integrated into ADMS-Urban. The effect of the urban environment on local atmospheric stability is accounted for by applying a minimum value of the Monin-Obukov length of 30 m. Hourly concentrations of NO₂, PM₁₀, PM_{2.5} and ozone are calculated at 127,120 receptor points across the city, with a higher density of receptor points close to roads where concentration gradients can be very steep. Street canyons are modelled (Figure 23), as are the photochemical reactions between NO, NO₂ and ozone.





Figure 22 Map of all emissions sources and receptor points included in the local modelling for Riga airTEXT



Figure 23 Map of Riga airTEXT explicit road sources; the colour of the road represents the canyon height (m)



The resulting hourly concentrations are converted to a daily air quality index (AQI) using the 5-point scale given in Table 1; maps and alerts are produced from the AQI results as described in Section 1.3.

Table 1 Pollution concentration bands (in units of $\mu g/m^3$) for the 5-point Air Quality Index (AQI) scale. The Air Quality Index methodology is published by the European Environment Agency.

Band Descriptor	Ozone (O₃)	Nitrogen Dioxide (NO2)	Particulates < 10µm (PM ₁₀)	Particulates < 2.5μm (PM _{2.5})
	Maximum 1-hour mean	Maximum 1-hour mean	24-hour mean	24-hour mean
Good	0-80	0-40	0-20	0-10
Fair	81-120	41-100	21-35	11-20
Moderate	121-180	101-200	36-50	21-25
Poor	180-240	201-400	51-100	26-50
Very Poor	>240	>400	>100	>50

The Riga *air*TEXT ADMS-Urban model configuration has been validated using all available local monitoring data for a 12-month period from June 2015 to May 2016. Unfortunately, no ground level NO₂ or O₃ monitoring data were available for central Riga for this period, only PM₁₀ and PM_{2.5}. Therefore only modeled concentrations of PM₁₀ and PM_{2.5} have been validated. The operational model configuration was run with hourly observed meteorological data from Riga airport and hourly background concentrations of PM₁₀ and PM_{2.5} for 15km upwind of central Riga, taken from the CAMS Ensemble Reanalysis dataset, which combines regional-scale modelled data, in situ observations and satellite observations to give a 'best guess' picture of pollution levels at 0.1 degree resolution across Europe. Riga *air*TEXT modelled concentrations were compared with measurements from Kronvalda urban background monitoring station in central Riga and the results of the comparison are shown in Table 2. The operational Riga *air*TEXT forecasts will be assessed for accuracy continuously over the coming months by comparing the forecasts with all available surface-level monitoring data in Riga city centre.

Table 2 Model validation statistics for PM_{10} and $PM_{2.5}$ at Kronvalda urban background monitoring site for the period from 1st June 2015 to 31st May 2016.

	Units	Statistic	Mean (obs)	Mean (mod)	Mean bias	NMSE	R	Fac2
PM ₁₀	μg/m³	Daily mean	19.8	21.7	1.95	0.20	0.49	0.82
PM _{2.5}	µg/m³	Daily mean	15.9	16.6	0.74	0.23	0.60	0.83



2.2 UV Index

The Riga airTEXT service is the first ADMS-Forecast implementation to incorporate the CAMS global UV index forecast (Figure 24); the implementation extracts the CAMS 'total sky' (cloud-adjusted) UV index forecast for a gridpoint near to the centre of Riga using a WMS GetFeatureInfo request, which returns the 3-hourly forecast data in JSON format.

The Riga airTEXT forecasts of UV are forecasts of maximum 3-hourly cloud-adjusted UV index over a 24-hour period. 1 to 2 is LOW, 3 to 5 is MODERATE, 6 to 7 is HIGH, 8+ is VERY HIGH. The 'UV index' is defined by the WHO.



Figure 24 Example of the CAMS global 'total sky' (cloud-adjusted) UV index forecast, for 12:00 on 28/8/2017

2.3 Pollen

The Riga airTEXT service is the first ADMS-Forecast implementation to incorporate the CAMS regional ensemble pollen forecast. CAMS provides pollen forecast data (birch pollen, grass pollen and olive pollen) in the same format as the regional pollution forecast, meaning that the same ADMS-Forecast tools can be used to extract pollen forecast data as are used to extract pollution forecast data; pollen forecast data are extracted from CAMS for gridpoints around Riga and linearly interpolated to provide a forecast for the centre of Riga city. CAMS provides pollen forecast data in units of grains per cubic metre; to communicate the forecast to the public through Riga airTEXT these pollen concentrations are converted to a 4-point index scale from 'Low' through to 'Very



high', using pollen concentration thresholds that are already in use in Latvia¹ (Table 3). This scale is used to convert the CAMS birch and grass pollen count forecasts to text forecasts and the resulting 'pollen' forecast for the public is the highest of the birch and grass pollen text forecasts. CAMS provides pollen forecasts during the pollen season only, which is defined as from 1st March to 30th June for birch pollen and from 1st March to 31st August for grass pollen. Therefore the Riga airTEXT pollen forecasts outside of the pollen season will always be 'Low'. CAMS olive pollen forecasts are not used by the Riga airTEXT service, since levels in Riga are always very low; olive pollen is found predominantly in Mediterranean areas.

Table 3 Birch and grass pollen season dates and forecast bands, in terms of pollen grains per cubic metre

	Season	Low	Moderate	High	Very High
Birch pollen	1 st March – 30 th June	1 – 10	11 – 100	101 – 1000	≥1001
Grass pollen	1 st March – 31 st August	1 – 10	11 – 30	31 – 100	≥101

2.4 Temperature

Riga *air*TEXT provides forecasts of minimum and maximum surface air temperature for each day in the 3-day forecast period. This forecast is derived from the hourly meteorological forecast data for Riga airport obtained from Meteogroup that are used as input to the ADMS-Forecast system. The temperature display is colour coded for very cold (minimum night-time temperature is -33°C or below) to very hot (maximum day-time temperature is 33°C or above).

¹ CERC and ELLE are very grateful to Olga Ritenberga, an aerobiologist from the Faculty of Geography and Earth Sciences at the University of Latvia, for providing these pollen concentration thresholds.



3. Who are the developers and stakeholders in the Riga airTEXT air quality forecasting service?

3.1 Overview

The Riga *air*TEXT air quality forecasting service has been developed by Cambridge Environmental Research Consultants (CERC) Ltd in partnership with SIA Estonian, Lithuanian and Latvian Environment (ELLE).

3.2 CERC

Since the 1990s CERC (<u>www.cerc.co.uk</u>) has been licensing, marketing and providing user support for its environmental software. The different versions of CERC software, the Atmospheric Dispersion Modelling System (ADMS), have many hundreds of current users worldwide and the company has a customer base of over a thousand. Many of these users have been provided with helpdesk support and training or have attended regular user group meetings. CERC also offers a comprehensive consultancy service in environmental modelling and interacts strongly with universities and research institutes on a diverse range of research projects.

CERC has conducted high resolution air quality forecasting since 2000; activities have included *air*TEXT (first launched in London in 2008) and participation in ESA's PROMOTE project and in MACC, MACCII, MACCIII and CAMS (end user interaction). In addition to London CERC's ADMS-Forecast air quality forecasting system is currently operational for Budapest (Hungary), Barcelona (Spain), and Beijing (China). Previous forecasting clients have included Vienna in Austria, and the following UK locations: Wakefield, Liverpool, Sheffield and York. CERC's French partner Numtech provides air quality forecasts using ADMS-Urban for about twenty French cities, in addition to Dubai and Casablanca.

3.3 ELLE

SIA Estonian, Latvian and Lithuanian Environment (ELLE, <u>www.environment.lv</u>) is an international environmental consultancy company with offices in Riga in Latvia, Tallinn in Estonia and Vilnius in Lithuania. CERC and ELLE have had a close relationship since 2002. In partnership with CERC, ELLE recently completed an ADMS-Urban modelling study for the 2016-2020 Riga Air Quality Action Plan (AQAP) on behalf of the City of Riga. The emissions inventory for Riga developed by ELLE during that project formed the basis of the local air quality modelling component of the Riga airTEXT system.

3.4 Stakeholders

During the six-month design and development phase for the Riga *air*TEXT service (April – September 2017), CERC and ELLE have worked closely with local stakeholders Riga City Council and the Latvian Ministry of Environment to ensure that the service meets the needs of its users. Over the coming months, CERC and ELLE will continue this fruitful collaboration with the stakeholders to promote the service and encourage members of the public to subscribe for alerts.



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